

FISERV INC  
Form 10-Q  
October 29, 2014  
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**UNITED STATES**  
**SECURITIES AND EXCHANGE COMMISSION**  
**WASHINGTON, DC 20549**

**FORM 10-Q**

☒ **QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934.**

**For the quarterly period ended September 30, 2014**

**OR**

☐ **TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934.**

**For the transition period from \_\_\_\_\_ to \_\_\_\_\_**

**Commission File Number 0-14948**

**FISERV, INC.**

**(Exact Name of Registrant as Specified in Its Charter)**

**WISCONSIN**  
**(State or Other Jurisdiction of**

**39-1506125**  
**(I. R. S. Employer**

**Incorporation or Organization)**

**Identification No.)**

**255 FISERV DRIVE, BROOKFIELD, WI**  
**(Address of Principal Executive Offices)**

**53045**  
**(Zip Code)**

**(262) 879-5000**

**(Registrant's Telephone Number, Including Area Code)**

Indicate by check mark whether the registrant: (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes ☒ No ☐

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes ☒ No ☐

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See definitions of large accelerated filer, accelerated filer and smaller reporting company in Rule 12b-2 of the Exchange Act.

Large accelerated filer ☒

Accelerated filer ☐

Non-accelerated filer ☐

Smaller reporting company ☐

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes ☐ No ☒

As of October 23, 2014, there were 243,966,081 shares of common stock, \$.01 par value, of the registrant outstanding.

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**Table of Contents****PART I. FINANCIAL INFORMATION****ITEM 1. FINANCIAL STATEMENTS****Fiserv, Inc.****Consolidated Statements of Income**

(In millions, except per share data)

(Unaudited)

	<b>Three Months Ended September 30,</b>		<b>Nine Months Ended September 30,</b>	
	<b>2014</b>	<b>2013</b>	<b>2014</b>	<b>2013</b>
Revenue:				
Processing and services	\$ 1,063	\$ 1,016	\$ 3,141	\$ 2,997
Product	200	185	609	554
Total revenue	1,263	1,201	3,750	3,551
Expenses:				
Cost of processing and services	537	520	1,610	1,565
Cost of product	168	164	519	511
Selling, general and administrative	243	237	728	711
Total expenses	948	921	2,857	2,787
Operating income	315	280	893	764
Interest expense	(41)	(41)	(123)	(123)
Interest and investment income			1	
Income from continuing operations before income taxes and income from investment in unconsolidated affiliate	274	239	771	641
Income tax provision	(120)	(79)	(287)	(218)
Income from investment in unconsolidated affiliate	85	1	89	7
Income from continuing operations	239	161	573	430
Loss from discontinued operations, net of income taxes		(2)		(3)
Net income	\$ 239	\$ 159	\$ 573	\$ 427
Net income (loss) per share - basic:				
Continuing operations	\$ 0.96	\$ 0.62	\$ 2.29	\$ 1.63
Discontinued operations		(0.01)		(0.01)

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Total	\$ 0.96	\$ 0.61	\$ 2.29	\$ 1.62
Net income (loss) per share - diluted:				
Continuing operations	\$ 0.95	\$ 0.61	\$ 2.25	\$ 1.61
Discontinued operations		(0.01)		(0.01)
Total	\$ 0.95	\$ 0.60	\$ 2.25	\$ 1.60
Shares used in computing net income (loss) per share:				
Basic	247.6	259.9	250.5	263.9
Diluted	251.8	263.7	254.6	267.5

See accompanying notes to consolidated financial statements.

**Table of Contents****Fiserv, Inc.****Consolidated Statements of Comprehensive Income**

(In millions)

(Unaudited)

	<b>Three Months Ended September 30,</b>		<b>Nine Months Ended September 30,</b>	
	<b>2014</b>	<b>2013</b>	<b>2014</b>	<b>2013</b>
Net income	\$ 239	\$ 159	\$ 573	\$ 427
Other comprehensive (loss) income:				
Fair market value adjustment on cash flow hedges, net of income tax provision (benefit) of \$(1) million, \$1 million and \$(1) million	(1)		1	(2)
Reclassification adjustment for net realized losses on cash flow hedges included in interest expense, net of income tax provision of \$1 million, \$1 million, \$4 million and \$4 million	2	2	6	7
Foreign currency translation	(9)	2	(4)	(8)
Total other comprehensive (loss) income	(8)	4	3	(3)
Comprehensive income	\$ 231	\$ 163	\$ 576	\$ 424

See accompanying notes to consolidated financial statements.

**Table of Contents****Fiserv, Inc.****Consolidated Balance Sheets**

(In millions)

(Unaudited)

	<b>September 30, 2014</b>	<b>December 31, 2013</b>
<b>Assets</b>		
Cash and cash equivalents	\$ 409	\$ 400
Trade accounts receivable, net	748	751
Deferred income taxes	41	55
Prepaid expenses and other current assets	381	366
Total current assets	1,579	1,572
Property and equipment, net	304	266
Intangible assets, net	2,042	2,142
Goodwill	5,212	5,216
Other long-term assets	301	317
Total assets	\$ 9,438	\$ 9,513
<b>Liabilities and Shareholders' Equity</b>		
Accounts payable and accrued expenses	\$ 886	\$ 756
Current maturities of long-term debt	92	92
Deferred revenue	419	484
Total current liabilities	1,397	1,332
Long-term debt	3,756	3,756
Deferred income taxes	693	713
Other long-term liabilities	130	127
Total liabilities	5,976	5,928
<b>Commitments and contingencies</b>		
<b>Shareholders' equity:</b>		
Preferred stock, no par value: 25.0 million shares authorized; none issued		
Common stock, \$0.01 par value: 900.0 million shares authorized; 395.7 million shares issued		
	4	4
Additional paid-in capital	880	844
Accumulated other comprehensive loss	(57)	(60)
Retained earnings	7,171	6,598
Treasury stock, at cost, 150.4 million and 139.0 million shares	(4,536)	(3,801)

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Total shareholders' equity	3,462	3,585
Total liabilities and shareholders' equity	\$ 9,438	\$ 9,513

See accompanying notes to consolidated financial statements.



**Table of Contents****Fiserv, Inc.****Consolidated Statements of Cash Flows**

(In millions)

(Unaudited)

	<b>Nine Months Ended September 30,</b>	
	<b>2014</b>	<b>2013</b>
<b>Cash flows from operating activities:</b>		
Net income	\$ 573	\$ 427
Adjustment for discontinued operations		3
Adjustments to reconcile net income to net cash provided by operating activities from continuing operations:		
Depreciation and other amortization	147	145
Amortization of acquisition-related intangible assets	153	156
Share-based compensation	37	37
Deferred income taxes	(11)	(11)
Income from investment in unconsolidated affiliate	(89)	(7)
Dividends from unconsolidated affiliate	108	6
Non-cash impairment charge		30
Other non-cash items	(15)	(9)
Changes in assets and liabilities, net of effects from acquisitions:		
Trade accounts receivable	8	(7)
Prepaid expenses and other assets	(37)	(51)
Accounts payable and other liabilities	147	(12)
Deferred revenue	(61)	(26)
Net cash provided by operating activities from continuing operations	960	681
<b>Cash flows from investing activities:</b>		
Capital expenditures, including capitalization of software costs	(225)	(171)
Payments for acquisitions of businesses, net of cash acquired		(30)
Dividends from unconsolidated affiliate		116
Net proceeds from investments	7	2
Other investing activities	(1)	(1)
Net cash used in investing activities from continuing operations	(219)	(84)
<b>Cash flows from financing activities:</b>		
Debt proceeds	544	1,319
Debt repayments	(544)	(1,574)
Issuance of treasury stock	39	37
Purchases of treasury stock	(785)	(455)

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Other financing activities	15	12
Net cash used in financing activities from continuing operations	(731)	(661)
Net change in cash and cash equivalents from continuing operations	10	(64)
Net cash flows (to) from discontinued operations	(1)	27
Beginning balance	400	358
Ending balance	\$ 409	\$ 321
<b>Discontinued operations cash flow information:</b>		
Net cash used in operating activities	\$ (1)	\$ (8)
Net cash provided by investing activities		35
Net change in cash and cash equivalents from discontinued operations	(1)	27
Net cash flows from (to) continuing operations	1	(27)
Beginning balance - discontinued operations		
Ending balance - discontinued operations	\$	\$

See accompanying notes to consolidated financial statements.

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**Fiserv, Inc.**

**Notes to Consolidated Financial Statements**

(Unaudited)

**1. Basis of Presentation**

The consolidated financial statements for the three-month and nine-month periods ended September 30, 2014 and 2013 are unaudited. In the opinion of management, all adjustments necessary for a fair presentation of the consolidated financial statements have been included. Such adjustments consisted of normal recurring items. Interim results are not necessarily indicative of results for a full year. The consolidated financial statements and accompanying notes are presented as permitted by Form 10-Q and do not contain certain information included in the annual consolidated financial statements and accompanying notes of Fiserv, Inc. (the Company). These interim consolidated financial statements should be read in conjunction with the consolidated financial statements and accompanying notes included in the Company's Annual Report on Form 10-K for the year ended December 31, 2013.

*Principles of Consolidation*

The consolidated financial statements include the accounts of Fiserv, Inc. and all 100% owned subsidiaries. Investments in less than 50% owned affiliates in which the Company has significant influence but not control are accounted for using the equity method of accounting. All intercompany transactions and balances have been eliminated in consolidation.

*Stock Split*

On November 20, 2013, the Company's Board of Directors declared a two-for-one stock split of the Company's common stock and a proportionate increase in the number of its authorized shares of common stock. The additional shares were distributed on December 16, 2013 to shareholders of record at the close of business on December 2, 2013. The Company's common stock began trading at the split-adjusted price on December 17, 2013. All share and per share amounts are retroactively presented on a split-adjusted basis.

**2. Recent Accounting Pronouncements**

In May 2014, the Financial Accounting Standards Board (FASB) issued Accounting Standards Update (ASU) No. 2014-09, *Revenue from Contracts with Customers* (ASU 2014-09), to clarify the principles of recognizing revenue and to create common revenue recognition guidance between U.S. generally accepted accounting principles and International Financial Reporting Standards. ASU 2014-09 outlines a single comprehensive model for entities to use in accounting for revenue arising from contracts with customers and supersedes most current revenue recognition guidance. The core principle of the revenue model is that an entity recognizes revenue to depict the transfer of promised goods or services to customers in an amount that reflects the consideration to which the entity expects to be entitled in exchange for those goods or services. This model involves a five-step process for achieving that core principle, along with comprehensive disclosures about the nature, amount, timing and uncertainty of revenue and cash flows arising from contracts with customers. ASU 2014-09 will be effective for annual and interim periods after December 15, 2016; early application is not permitted. Entities have the option of using either a full retrospective or a modified approach to adopt this new guidance. The Company is currently assessing the impact that the adoption of ASU 2014-09 will have on its consolidated financial statements.

In April 2014, the FASB issued ASU No. 2014-08, *Reporting Discontinued Operations and Disclosures of Disposals of Components of an Entity* ( ASU 2014-08 ). ASU 2014-08 changes the criteria for determining which disposals can be presented as discontinued operations and modifies the related disclosure requirements. Under the amendments in ASU 2014-08, only those disposals that represent a strategic shift that has (or will have) a major effect on the Company's operations and financial results will be reported as discontinued operations in the financial statements. ASU 2014-08 will be effective prospectively for annual and interim periods after December 15, 2014, with early adoption permitted.

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**Table of Contents****3. Fair Value Measurements**

The Company applies fair value accounting for all assets and liabilities that are recognized or disclosed at fair value in its consolidated financial statements on a recurring basis. Fair value represents the amount that would be received from selling an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date. When determining the fair value measurements for assets and liabilities, the Company considers the principal or most advantageous market and the market-based risk measurements or assumptions that market participants would use in pricing the asset or liability.

The fair values of cash equivalents, trade accounts receivable, settlement assets and obligations, and accounts payable approximate their respective carrying values due to the short period of time to maturity. The estimated fair value of total debt was \$4.0 billion at September 30, 2014 and \$3.9 billion at December 31, 2013 and was estimated using discounted cash flows based on quoted prices in active markets (level 2 of the fair value hierarchy) or the Company's current incremental borrowing rates (level 3 of the fair value hierarchy).

**4. Acquisition**

On January 14, 2013, the Company acquired Open Solutions Inc. ( "Open Solutions" ), a provider of account processing technology for financial institutions, for a cash purchase price of \$55 million and the assumption of approximately \$960 million of debt. This acquisition, included within the Financial Institution Services ( "Financial" ) segment, advanced the Company's go-to-market strategies by adding a number of products and services and by expanding the number of account processing clients to which the Company can provide its broad array of add-on products and services.

The cash purchase price and repayment of assumed debt were funded utilizing a combination of available cash and existing availability under the Company's revolving credit facility. During 2013, the Company finalized the purchase price allocation for Open Solutions, resulting in customer related intangible assets of \$460 million, acquired software and technology of \$105 million, goodwill of \$517 million, long-term debt of \$958 million, and various other identifiable assets and liabilities. As a result of the acquisition, the Company has incurred merger and integration costs, including a \$30 million non-cash impairment charge in the first quarter of 2013 related to the Company's decision to replace its Acumen® account processing system with DNA™, an Open Solutions account processing system.

**5. Investment in Unconsolidated Affiliate**

The Company owns a 49% interest in StoneRiver Group, L.P. ( "StoneRiver" ), which is accounted for as an equity method investment, and reports its share of StoneRiver's net income as income from investment in unconsolidated affiliate. The Company's investment in StoneRiver was \$20 million and \$39 million at September 30, 2014 and December 31, 2013, respectively, and was reported within other long-term assets in the consolidated balance sheets. During the three months ended September 30, 2014, StoneRiver completed the sale of a subsidiary business, resulting in a gain. The Company's share of the gain on sale of \$85 million was recorded within income from investment in unconsolidated affiliate, with the related tax expense of \$32 million recorded through the income tax provision, in the consolidated statements of income. The Company received cash dividends from StoneRiver, funded from recent capital transactions, of \$108 million during the nine months ended September 30, 2014, which were recorded as reductions in the Company's investment in StoneRiver. These dividends, in their entirety, represented returns on the Company's investment and were reported in cash flows from operating activities. During the nine months ended September 30, 2013, the Company received a \$122 million cash dividend from StoneRiver. A portion of the dividend, \$6 million, represented a return on the Company's investment and was reported in cash flows from operating activities.

## **6. Share-Based Compensation**

The Company recognized \$10 million and \$37 million of share-based compensation expense during the three and nine months ended September 30, 2014, respectively, and \$11 million and \$37 million of share-based compensation expense during the three and nine months ended September 30, 2013, respectively. The Company's annual grant of share-based awards generally occurs in the first quarter. During the nine months ended September 30, 2014, the Company granted 1.3 million stock options and 0.5 million restricted stock units at weighted-average estimated fair values of \$18.80 and \$57.25, respectively. During the nine months ended September 30, 2013, the Company granted 1.9 million stock options and 0.9 million restricted stock units at weighted-average estimated fair values of \$12.67 and \$40.99, respectively. During each of the nine-month periods ended September 30, 2014 and 2013, stock options to purchase 1.1 million shares were exercised.

**Table of Contents****7. Shares Used in Computing Net Income Per Share**

The computation of shares used in calculating diluted net income per common share is as follows:

(In millions)	Three Months Ended		Nine Months Ended	
	September 30, 2014	September 30, 2013	September 30, 2014	September 30, 2013
Weighted-average shares outstanding used for the calculation of net income per share - basic	247.6	259.9	250.5	263.9
Common stock equivalents	4.2	3.8	4.1	3.6
Total shares used for the calculation of net income per share - diluted	251.8	263.7	254.6	267.5

For the three months ended September 30, 2014 and 2013, stock options for 1.3 million and 1.7 million shares, respectively, were excluded from the calculation of diluted weighted-average outstanding shares because their impact was anti-dilutive. For the nine months ended September 30, 2014 and 2013, stock options for 1.2 million and 1.5 million shares, respectively, were excluded from the calculation of diluted weighted-average outstanding shares because their impact was anti-dilutive.

**8. Intangible Assets**

Intangible assets consisted of the following:

(In millions)	Gross Carrying Amount	Accumulated Amortization	Net Book Value
<b>September 30, 2014</b>			
Customer related intangible assets	\$ 2,155	\$ 765	\$ 1,390
Acquired software and technology	493	339	154
Trade names	120	44	76
Capitalized software development costs	603	277	326
Purchased software	229	133	96
Total	\$ 3,600	\$ 1,558	\$ 2,042

(In millions)	Gross Carrying Amount	Accumulated Amortization	Net Book Value
<b>December 31, 2013</b>			
Customer related intangible assets	\$ 2,155	\$ 667	\$ 1,488
Acquired software and technology	493	289	204
Trade names	120	39	81

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Capitalized software development costs	635	348	287
Purchased software	277	195	82
Total	\$ 3,680	\$ 1,538	\$ 2,142

The Company estimates that annual amortization expense with respect to acquired intangible assets, which include customer related intangible assets, acquired software and technology, and trade names, will be approximately \$200 million in 2014, \$190 million in 2015, \$150 million in 2016 and \$140 million in each of 2017 and 2018. Annual amortization expense in 2014 with respect to capitalized and purchased software is estimated to approximate \$110 million.



**Table of Contents****9. Accounts Payable and Accrued Expenses**

Accounts payable and accrued expenses consisted of the following:

<b>(In millions)</b>	<b>September 30, 2014</b>	<b>December 31, 2013</b>
Trade accounts payable	\$ 54	\$ 67
Client deposits	236	190
Settlement obligations	198	184
Accrued compensation and benefits	156	165
Other accrued expenses	242	150
<b>Total</b>	<b>\$ 886</b>	<b>\$ 756</b>

**10. Income Taxes**

The Company's effective income tax rates for continuing operations were 44.0% and 37.2% during the three and nine months ended September 30, 2014, respectively, and were 33.1% and 34.1% during the three and nine months ended September 30, 2013, respectively. The higher effective tax rate in 2014 was primarily due to the income tax expense associated with the Company's share of a gain on the sale of a subsidiary business by its unconsolidated affiliate, StoneRiver, partially reduced by increased deductions resulting from federal tax planning initiatives and the favorable resolution of tax matters. As a result of this activity, the Company's unrecognized tax benefits decreased from \$60 million at December 31, 2013 to \$51 million at September 30, 2014. At September 30, 2014, unrecognized tax benefits of \$40 million, net of federal and state benefits, would affect the effective income tax rate from continuing operations if recognized.

**Table of Contents****11. Accumulated Other Comprehensive Loss**

Changes in accumulated other comprehensive loss by component, net of income taxes, consisted of the following:

<b>(In millions)</b>	<b>Cash Flow Hedges</b>	<b>Foreign Currency Translation</b>	<b>Other</b>	<b>Total</b>
Balance at December 31, 2013	\$ (49)	\$ (9)	\$ (2)	\$ (60)
Other comprehensive (loss) income before reclassifications	1	(4)		(3)
Amounts reclassified from accumulated other comprehensive loss	6			6
Net current-period other comprehensive income (loss)	7	(4)		3
Balance at September 30, 2014	\$ (42)	\$ (13)	\$ (2)	\$ (57)

<b>(In millions)</b>	<b>Cash Flow Hedges</b>	<b>Foreign Currency Translation</b>	<b>Other</b>	<b>Total</b>
Balance at December 31, 2012	\$ (57)	\$ (1)	\$ (2)	\$ (60)
Other comprehensive loss before reclassifications	(2)	(8)		(10)
Amounts reclassified from accumulated other comprehensive loss	7			7
Net current-period other comprehensive (loss) income	5	(8)		(3)
Balance at September 30, 2013	\$ (52)	\$ (9)	\$ (2)	\$ (63)

Based on the amounts recorded in accumulated other comprehensive loss at September 30, 2014, the Company estimates that it will recognize approximately \$14 million in interest expense during the next twelve months related to settled interest rate hedge contracts.

The Company has entered into foreign currency forward exchange contracts, which have been designated as cash flow hedges, to hedge foreign currency exposure to the Indian Rupee. As of September 30, 2014 and December 31, 2013, the notional amount of these derivatives was approximately \$42 million and \$53 million, respectively, and the fair value totaling approximately \$1 million and \$(1) million, respectively, was recorded in the consolidated balance sheets in other current assets at September 30, 2014 and in current accrued expenses at December 31, 2013.

**12. Cash Flow Information**

Supplemental cash flow information was as follows:

(In millions)	Nine Months Ended	
	September 30,	
	2014	2013
Interest paid, including on assumed debt	\$ 77	\$ 97
Income taxes paid from continuing operations	231	238
Treasury stock purchases settled after the balance sheet date	13	8
Liabilities assumed in acquisition of business		1,169

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On March 14, 2013, the Company sold its club solutions business ( Club Solutions ) for approximately \$35 million in cash. The proceeds from the sale and cash flows of Club Solutions have been reported as discontinued operations in the accompanying consolidated statement of cash flows for the nine months ended September 30, 2013.

**13. Business Segment Information**

The Company's operations are comprised of the Payments and Industry Products ( Payments ) segment and the Financial segment. The Payments segment primarily provides electronic bill payment and presentment services, debit and other card-based payment products and services, internet and mobile banking software and services, and other electronic payments software and services, including account-to-account transfers and person-to-person payments. The businesses in this segment also provide investment account processing services for separately managed accounts, card and print personalization services, and fraud and risk management products and services. The Financial segment provides banks, thrifts and credit unions with account processing services, item processing and source capture services, loan origination and servicing products, cash management and consulting services, and other products and services that support numerous types of financial transactions. The Corporate and Other segment primarily consists of unallocated corporate expenses, amortization of acquisition-related intangible assets, intercompany eliminations and other costs that are not considered when management evaluates segment performance.

(In millions)	Payments	Financial	Corporate and Other	Total
<b>Three Months Ended September 30, 2014</b>				
Processing and services revenue	\$ 520	\$ 544	\$ (1)	\$ 1,063
Product revenue	166	44	(10)	200
Total revenue	\$ 686	\$ 588	\$ (11)	\$ 1,263
Operating income	\$ 201	\$ 193	\$ (79)	\$ 315
<b>Three Months Ended September 30, 2013</b>				
Processing and services revenue	\$ 480	\$ 538	\$ (2)	\$ 1,016
Product revenue	151	42	(8)	185
Total revenue	\$ 631	\$ 580	\$ (10)	\$ 1,201
Operating income	\$ 173	\$ 194	\$ (87)	\$ 280
<b>Nine Months Ended September 30, 2014</b>				
Processing and services revenue	\$ 1,512	\$ 1,634	\$ (5)	\$ 3,141
Product revenue	516	124	(31)	609
Total revenue	\$ 2,028	\$ 1,758	\$ (36)	\$ 3,750
Operating income	\$ 566	\$ 581	\$ (254)	\$ 893
<b>Nine Months Ended September 30, 2013</b>				
Processing and services revenue	\$ 1,410	\$ 1,595	\$ (8)	\$ 2,997

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Product revenue	464	118	(28)	554
Total revenue	\$ 1,874	\$ 1,713	\$ (36)	\$ 3,551
Operating income	\$ 518	\$ 541	\$ (295)	\$ 764

Goodwill in the Payments and Financial segments was \$3.4 billion and \$1.8 billion, respectively, as of September 30, 2014 and December 31, 2013.

**Table of Contents****14. Subsidiary Guarantors of Long-Term Debt**

Certain of the Company's 100% owned domestic subsidiaries (Guarantor Subsidiaries) jointly and severally, and fully and unconditionally, guarantee the Company's indebtedness under its revolving credit facility, senior notes and term loan. Under the indentures governing the senior notes, a guarantee of a Guarantor Subsidiary will terminate upon the following customary circumstances: the sale of such Guarantor Subsidiary if such sale complies with the indenture; if such Guarantor Subsidiary no longer guarantees certain other indebtedness of the Company, including as a result of the release of the Guarantor Subsidiaries if Standard & Poor's Ratings Services and Moody's Investors Service, Inc. increase the Company's credit rating to A- and A3, respectively; or the defeasance or discharge of the indenture. The following condensed consolidating financial information is presented on the equity method and reflects summarized financial information for: (a) the Company; (b) the Guarantor Subsidiaries on a combined basis; and (c) the Company's non-guarantor subsidiaries on a combined basis. Certain intercompany amounts reported in the prior periods within the condensed consolidating balance sheet and condensed consolidating statement of cash flows have been reclassified to conform to the current period presentation and are not considered to be material by the Company.

**Condensed Consolidating Statement of Income and Comprehensive Income****Three Months Ended September 30, 2014**

<b>(In millions)</b>	<b>Parent Company</b>	<b>Guarantor Subsidiaries</b>	<b>Non-Guarantor Subsidiaries</b>	<b>Eliminations</b>	<b>Consolidated</b>
<b>Revenue:</b>					
Processing and services	\$	\$ 774	\$ 333	\$ (44)	\$ 1,063
Product		189	27	(16)	200
<b>Total revenue</b>		963	360	(60)	1,263
<b>Expenses:</b>					
Cost of processing and services		393	188	(44)	537
Cost of product		159	25	(16)	168
Selling, general and administrative	22	160	61		243
<b>Total expenses</b>	22	712	274	(60)	948
<b>Operating income (loss)</b>	(22)	251	86		315
<b>Interest expense, net</b>	(32)	(7)	(2)		(41)
<b>Income (loss) from continuing operations before income taxes and income from investment in unconsolidated affiliate</b>					
	(54)	244	84		274
<b>Income tax (provision) benefit</b>	29	(119)	(30)		(120)
<b>Income from investment in unconsolidated affiliate</b>		85			85
<b>Equity in earnings of consolidated affiliates</b>	264			(264)	

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Income from continuing operations	239	210	54	(264)	239
Income (loss) from discontinued operations, net of income taxes					
Net income	\$ 239	\$ 210	\$ 54	\$ (264)	\$ 239
Comprehensive income	\$ 231	\$ 210	\$ 45	\$ (255)	\$ 231

**Table of Contents****Condensed Consolidating Statement of Income and Comprehensive Income****Three Months Ended September 30, 2013**

<b>(In millions)</b>	<b>Parent Company</b>	<b>Guarantor Subsidiaries</b>	<b>Non-Guarantor Subsidiaries</b>	<b>Eliminations</b>	<b>Consolidated</b>
<b>Revenue:</b>					
Processing and services	\$	\$ 731	\$ 326	\$ (41)	\$ 1,016
Product		174	25	(14)	185
Total revenue		905	351	(55)	1,201
<b>Expenses:</b>					
Cost of processing and services		373	188	(41)	520
Cost of product		155	23	(14)	164
Selling, general and administrative	25	152	60		237
Total expenses	25	680	271	(55)	921
Operating income (loss)	(25)	225	80		280
Interest expense, net	(33)	(8)			(41)
Income (loss) from continuing operations before income taxes and income from investment in unconsolidated affiliate	(58)	217	80		239
Income tax (provision) benefit	28	(78)	(29)		(79)
Income from investment in unconsolidated affiliate		1			1
Equity in earnings of consolidated affiliates	191			(191)	
Income from continuing operations	161	140	51	(191)	161
Loss from discontinued operations, net of income taxes	(2)				(2)
Net income	\$ 159	\$ 140	\$ 51	\$ (191)	\$ 159
Comprehensive income	\$ 163	\$ 140	\$ 53	\$ (193)	\$ 163

**Condensed Consolidating Statement of Income and Comprehensive Income****Nine Months Ended September 30, 2014**



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<b>(In millions)</b>	<b>Parent Company</b>	<b>Guarantor Subsidiaries</b>	<b>Non-Guarantor Subsidiaries</b>	<b>Eliminations</b>	<b>Consolidated</b>
<b>Revenue:</b>					
Processing and services	\$	\$ 2,297	\$ 974	\$ (130)	\$ 3,141
Product		585	76	(52)	609
Total revenue		2,882	1,050	(182)	3,750
<b>Expenses:</b>					
Cost of processing and services		1,176	564	(130)	1,610
Cost of product		496	75	(52)	519
Selling, general and administrative	71	487	170		728
Total expenses	71	2,159	809	(182)	2,857
Operating income (loss)	(71)	723	241		893
Interest expense, net	(96)	(20)	(6)		(122)
Income (loss) from continuing operations before income taxes and income from investment in unconsolidated affiliate	(167)	703	235		771
Income tax (provision) benefit	89	(291)	(85)		(287)
Income from investment in unconsolidated affiliate		89			89
Equity in earnings of consolidated affiliates	651			(651)	
Income from continuing operations	573	501	150	(651)	573
Income (loss) from discontinued operations, net of income taxes					
Net income	\$ 573	\$ 501	\$ 150	\$ (651)	\$ 573
Comprehensive income	\$ 576	\$ 501	\$ 146	\$ (647)	\$ 576

**Table of Contents****Condensed Consolidating Statement of Income and Comprehensive Income****Nine Months Ended September 30, 2013**

<b>(In millions)</b>	<b>Parent Company</b>	<b>Guarantor Subsidiaries</b>	<b>Non-Guarantor Subsidiaries</b>	<b>Eliminations</b>	<b>Consolidated</b>
<b>Revenue:</b>					
Processing and services	\$	\$ 2,168	\$ 951	\$ (122)	\$ 2,997
Product		526	76	(48)	554
Total revenue		2,694	1,027	(170)	3,551
<b>Expenses:</b>					
Cost of processing and services		1,113	574	(122)	1,565
Cost of product		494	65	(48)	511
Selling, general and administrative	84	456	171		711
Total expenses	84	2,063	810	(170)	2,787
Operating income (loss)	(84)	631	217		764
Interest expense, net	(97)	(19)	(7)		(123)
Income (loss) from continuing operations before income taxes and income from investment in unconsolidated affiliate	(181)	612	210		641
Income tax (provision) benefit	80	(222)	(76)		(218)
Income from investment in unconsolidated affiliate		7			7
Equity in earnings of consolidated affiliates	531			(531)	
Income from continuing operations	430	397	134	(531)	430
Loss from discontinued operations, net of income taxes	(3)				(3)
Net income	\$ 427	\$ 397	\$ 134	\$ (531)	\$ 427
Comprehensive income	\$ 424	\$ 397	\$ 126	\$ (523)	\$ 424

**Table of Contents****Condensed Consolidating Balance Sheet****September 30, 2014**

<b>(In millions)</b>	<b>Parent Company</b>	<b>Guarantor Subsidiaries</b>	<b>Non-Guarantor Subsidiaries</b>	<b>Eliminations</b>	<b>Consolidated</b>
<b>Assets</b>					
Cash and cash equivalents	\$ 128	\$ 76	\$ 205	\$	\$ 409
Trade accounts receivable, net		485	263		748
Prepaid expenses and other current assets	52	213	157		422
Total current assets	180	774	625		1,579
Due from consolidated affiliates		2,194	583	(2,777)	
Investments in consolidated affiliates	10,763			(10,763)	
Intangible assets, net	22	1,772	248		2,042
Goodwill		4,154	1,058		5,212
Other long-term assets	37	464	104		605
Total assets	\$ 11,002	\$ 9,358	\$ 2,618	\$ (13,540)	\$ 9,438
<b>Liabilities and Shareholders' Equity</b>					
Accounts payable and accrued expenses	\$ 169	\$ 511	\$ 206	\$	\$ 886
Current maturities of long-term debt	90	2			92
Deferred revenue		263	156		419
Total current liabilities	259	776	362		1,397
Long-term debt	3,755	1			3,756
Due to consolidated affiliates	2,777			(2,777)	
Other long-term liabilities	749	30	44		823
Total liabilities	7,540	807	406	(2,777)	5,976
Total shareholders' equity	3,462	8,551	2,212	(10,763)	3,462
Total liabilities and shareholders' equity	\$ 11,002	\$ 9,358	\$ 2,618	\$ (13,540)	\$ 9,438

**Table of Contents****Condensed Consolidating Balance Sheet****December 31, 2013**

<b>(In millions)</b>	<b>Parent Company</b>	<b>Guarantor Subsidiaries</b>	<b>Non-Guarantor Subsidiaries</b>	<b>Eliminations</b>	<b>Consolidated</b>
<b>Assets</b>					
Cash and cash equivalents	\$ 139	\$ 76	\$ 185	\$	\$ 400
Trade accounts receivable, net		465	286		751
Prepaid expenses and other current assets	81	195	145		421
Total current assets	220	736	616		1,572
Due from consolidated affiliates		1,683	425	(2,108)	
Investments in consolidated affiliates	10,122			(10,122)	
Intangible assets, net	22	1,866	254		2,142
Goodwill		4,150	1,066		5,216
Other long-term assets	33	448	102		583
Total assets	\$ 10,397	\$ 8,883	\$ 2,463	\$ (12,230)	\$ 9,513
<b>Liabilities and Shareholders' Equity</b>					
Accounts payable and accrued expenses	\$ 87	\$ 463	\$ 206	\$	\$ 756
Current maturities of long-term debt	90	2			92
Deferred revenue		292	192		484
Total current liabilities	177	757	398		1,332
Long-term debt	3,754	2			3,756
Due to consolidated affiliates	2,108			(2,108)	
Other long-term liabilities	773	25	42		840
Total liabilities	6,812	784	440	(2,108)	5,928
Total shareholders' equity	3,585	8,099	2,023	(10,122)	3,585
Total liabilities and shareholders' equity	\$ 10,397	\$ 8,883	\$ 2,463	\$ (12,230)	\$ 9,513

**Table of Contents****Condensed Consolidating Statement of Cash Flows****Nine Months Ended September 30, 2014**

<b>(In millions)</b>	<b>Parent Company</b>	<b>Guarantor Subsidiaries</b>	<b>Non-Guarantor Subsidiaries</b>	<b>Eliminations</b>	<b>Consolidated</b>
<b>Cash flows from operating activities:</b>					
Net cash provided by operating activities from continuing operations	\$ 33	\$ 736	\$ 191	\$	\$ 960
<b>Cash flows from investing activities:</b>					
Capital expenditures, including capitalization of software costs	(3)	(163)	(59)		(225)
Net proceeds from investments			7		7
Other investing activities		(573)	(119)	691	(1)
Net cash used in investing activities from continuing operations	(3)	(736)	(171)	691	(219)
<b>Cash flows from financing activities:</b>					
Debt proceeds	544				544
Debt repayments	(544)				(544)
Issuance of treasury stock	39				39
Purchases of treasury stock	(785)				(785)
Other financing activities	706			(691)	15
Net cash used in financing activities from continuing operations	(40)			(691)	(731)
Net change in cash and cash equivalents from continuing operations	(10)		20		10
Net cash flows to discontinued operations	(1)				(1)
Beginning balance	139	76	185		400
Ending balance	\$ 128	\$ 76	\$ 205	\$	\$ 409

**Condensed Consolidating Statement of Cash Flows****Nine Months Ended September 30, 2013**

(In millions)	Parent Company	Guarantor Subsidiaries	Non-Guarantor Subsidiaries	Eliminations	Consolidated
<b>Cash flows from operating activities:</b>					
Net cash provided by (used in) operating activities from continuing operations	\$ (70)	\$ 568	\$ 183	\$	\$ 681
<b>Cash flows from investing activities:</b>					
Capital expenditures, including capitalization of software costs	(2)	(122)	(47)		(171)
Payments for acquisitions of businesses, net of cash acquired	(55)	25			(30)
Dividend from unconsolidated affiliate		116			116
Net proceeds from investments			2		2
Other investing activities	(1)	(612)	(120)	732	(1)
Net cash used in investing activities from continuing operations	(58)	(593)	(165)	732	(84)
<b>Cash flows from financing activities:</b>					
Debt proceeds	1,319				1,319
Debt repayments	(1,573)	(1)			(1,574)
Issuance of treasury stock	37				37
Purchases of treasury stock	(455)				(455)
Other financing activities	741		3	(732)	12
Net cash (used in) provided by financing activities from continuing operations	69	(1)	3	(732)	(661)
Net change in cash and cash equivalents from continuing operations	(59)	(26)	21		(64)
Net cash flows from (to) discontinued operations	(8)	35			27
Beginning balance	85	66	207		358
Ending balance	\$ 18	\$ 75	\$ 228	\$	\$ 321

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**ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS**

**Forward-Looking Statements**

This quarterly report contains forward-looking statements intended to qualify for the safe harbor from liability established by the Private Securities Litigation Reform Act of 1995. Forward-looking statements include those that express a plan, belief, expectation, estimation, anticipation, intent, contingency, future development or similar expression, and can generally be identified as forward-looking because they include words such as believes, anticipates, expects, could, should or words of similar meaning. Statements that describe our future plans, objectives or goals are also forward-looking statements. The forward-looking statements in this report involve significant risks and uncertainties, and a number of factors, both foreseen and unforeseen, that could cause actual results to differ materially from our current expectations. The factors that may affect our results include, among others: the impact of market and economic conditions on the financial services industry; the capacity of our technology to keep pace with a rapidly evolving marketplace; pricing and other actions by competitors; the effect of legislative and regulatory actions in the United States and internationally; our ability to comply with government regulations; the impact of a security breach or operational failure on our business; our ability to successfully integrate acquisitions into our operations; the impact of our strategic initiatives; and other factors identified in our Annual Report on Form 10-K for the year ended December 31, 2013 and in other documents that we file with the Securities and Exchange Commission. You should consider these factors carefully in evaluating forward-looking statements and are cautioned not to place undue reliance on such statements, which speak only as of the date of this report. We undertake no obligation to update forward-looking statements to reflect events or circumstances occurring after the date of this report.

Management's discussion and analysis of financial condition and results of operations is provided as a supplement to our unaudited consolidated financial statements and accompanying notes to help provide an understanding of our financial condition, the changes in our financial condition and our results of operations. Our discussion is organized as follows:

*Overview.* This section contains background information on our company and the services and products that we provide, our enterprise priorities and the trends and business developments affecting our industry in order to provide context for management's discussion and analysis of our financial condition and results of operations.

*Results of operations.* This section contains an analysis of our results of operations presented in the accompanying unaudited consolidated statements of income by comparing the results for the three and nine months ended September 30, 2014 to the comparable periods in 2013.

*Liquidity and capital resources.* This section provides an analysis of our cash flows and a discussion of our outstanding debt as of September 30, 2014.

***Overview***

***Company Background***

We are a leading global provider of financial services technology. We provide account processing systems, electronic payments processing products and services, internet and mobile banking systems, and related services. We serve approximately 14,500 clients worldwide, including banks, thrifts, credit unions, investment management firms, leasing and finance companies, retailers, merchants and government agencies. The majority of our revenue is generated from recurring account- and transaction-based fees under contracts that generally have terms of three to five years. We also have had high contract renewal rates with our clients. The majority of the services we provide are necessary for our clients to operate their businesses and are, therefore, non-discretionary in nature.

Our operations are primarily in the United States and are comprised of the Payments and Industry Products ( Payments ) segment and the Financial Institution Services ( Financial ) segment. The Payments segment primarily provides electronic bill payment and presentment services, debit and other card-based payment products and services, internet and mobile banking software and services, and other electronic payments software and services, including account-to-account transfers and person-to-person payments. Our businesses in this segment also provide investment account processing services for separately managed accounts, card and print personalization services, and fraud and risk management products and services. The Financial segment provides banks, thrifts and credit unions with account processing services, item processing and source capture services, loan origination and servicing products, cash management and consulting services, and other products and services that support numerous types of financial transactions. The Corporate and Other segment primarily consists of unallocated corporate expenses, amortization of acquisition-related intangible assets, intercompany eliminations and other costs that are not considered when management evaluates segment performance.



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On November 20, 2013, our Board of Directors declared a two-for-one stock split of our common stock and a proportionate increase in the number of our authorized shares of common stock. The additional shares were distributed on December 16, 2013 to shareholders of record at the close of business on December 2, 2013. Our common stock began trading at the split-adjusted price on December 17, 2013. All share and per share amounts are retroactively presented on a split-adjusted basis.

On January 14, 2013, we acquired Open Solutions Inc. ( Open Solutions ), a provider of account processing technology for financial institutions, for a cash purchase price of \$55 million and the assumption of approximately \$960 million of debt. With this acquisition, we added DNA , a real-time, open architecture account processing system, along with 3,300 existing Open Solutions clients. This acquisition advanced our go-to-market strategies by adding a number of products and services and by expanding the number of account processing clients to which we can provide our broad array of add-on products and services.

### *Enterprise Priorities*

We continue to implement a series of strategic initiatives to help accomplish our mission of providing integrated technology and services solutions that enable best-in-class results for our clients. These strategic initiatives include active portfolio management of our various businesses, enhancing the overall value of our existing client relationships, improving operational effectiveness, being disciplined in our allocation of capital, and differentiating our products and services through innovation. Our key enterprise priorities for 2014 are: (i) to continue to build high-quality revenue growth while meeting our earnings goals; (ii) to extend market momentum to deepen client relationships with a larger share of our strategic solutions; and (iii) to deliver innovation and integration which enhances results for our clients.

### *Industry Trends*

Market and regulatory conditions have continued to create a difficult operating environment for financial institutions and other businesses in the United States and internationally. In particular, legislation such as the Dodd-Frank Wall Street Reform and Consumer Protection Act has generated, and will continue to generate, numerous new regulations that will impact the financial industry. Financial institutions have generally remained cautious in their information technology spending as a result. These conditions have, however, created interest in solutions that help financial institutions win and retain customers, generate incremental revenue and enhance operating efficiency. Examples of these solutions include our digital channels and electronic payments solutions, including mobile banking and person-to-person payments. Despite the difficult environment, our financial results have continued to improve with increases in revenue, net income per share from continuing operations and net cash provided by operating activities in the first nine months of 2014 as compared to the same period of 2013 and for the full year 2013 compared to 2012. We believe these financial results demonstrate the resilience of our recurring, fee-based revenue model, the largely non-discretionary nature of our products and services, and mild improvement in the general condition of the financial industry. We anticipate that we will benefit over the long term from the trend of financial institutions moving from in-house technology solutions to outsourced solutions.

During the past 25 years, the number of financial institutions in the United States has declined at a relatively steady rate of approximately 3% per year, primarily as a result of voluntary mergers and acquisitions. An acquisition benefits us when a newly combined institution is processed on our system, or elects to move to one of our systems, and negatively impacts us when a competing system is selected. Financial institution acquisitions also impact our financial results due to early contract termination fees in our multi-year client contracts. Contract termination fees are primarily generated when an existing client with a multi-year contract is acquired by another financial institution. These fees can vary from period to period based on the number and size of clients that are acquired and how early in the contract term the contract is terminated.

*Business Developments*

We continue to invest in the development of new and strategic products in categories such as payments, including Popmoney® for person-to-person payments; Mobiliti™ for mobile banking and payments services; and others that we believe will increase value to our clients and enhance the capabilities of our existing solutions. In January 2013, we acquired Open Solutions and its DNA account processing system. We believe our wide range of market-leading solutions along with the investments we are making in new and differentiated products will favorably position us and our clients to capitalize on opportunities in the marketplace.

**Table of Contents*****Results of Operations***

The following table presents certain amounts included in our consolidated statements of income, the relative percentage that those amounts represent to revenue and the change in those amounts from year to year. This information should be read together with the consolidated financial statements and accompanying notes.

(In millions)	Three Months Ended September 30,					
			Percentage of		Increase (Decrease)	
	2014	2013	2014	2013	\$	%
Revenue:						
Processing and services	\$ 1,063	\$ 1,016	84.2%	84.6%	\$ 47	5%
Product	200	185	15.8%	15.4%	15	8%
Total revenue	1,263	1,201	100.0%	100.0%	62	5%
Expenses:						
Cost of processing and services	537	520	50.5%	51.2%	17	3%
Cost of product	168	164	84.0%	88.6%	4	2%
Sub-total	705	684	55.8%	57.0%	21	3%
Selling, general and administrative	243	237	19.2%	19.7%	6	3%
Total expenses	948	921	75.1%	76.7%	27	3%
Operating income	315	280	24.9%	23.3%	35	13%
Interest expense	(41)	(41)	(3.2%)	(3.4%)		
Income from continuing operations before income taxes and income from investment in unconsolidated affiliate	\$ 274	\$ 239	21.7%	19.9%	\$ 35	15%

(In millions)	Nine Months Ended September 30,					
			Percentage of		Increase (Decrease)	
	2014	2013	2014	2013	\$	%
Revenue:						
Processing and services	\$ 3,141	\$ 2,997	83.8%	84.4%	\$ 144	5%
Product	609	554	16.2%	15.6%	55	10%
Total revenue	3,750	3,551	100.0%	100.0%	199	6%
Expenses:						
Cost of processing and services	1,610	1,565	51.3%	52.2%	45	3%

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Cost of product	519	511	85.2%	92.2%	8	2%
Sub-total	2,129	2,076	56.8%	58.5%	53	3%
Selling, general and administrative	728	711	19.4%	20.0%	17	2%
Total expenses	2,857	2,787	76.2%	78.5%	70	3%
Operating income	893	764	23.8%	21.5%	129	17%
Interest expense	(123)	(123)	(3.3%)	(3.5%)		
Interest and investment income	1				1	
Income from continuing operations before income taxes and income from investment in unconsolidated affiliate	\$ 771	\$ 641	20.6%	18.1%	\$ 130	20%

- (1) Percentage of revenue is calculated as the relevant revenue, expense or income amount divided by total revenue, except for cost of processing and services and cost of product amounts which are divided by the related component of revenue.

**Table of Contents****Three Months Ended September 30,  
Corporate  
and  
Other**

<b>(In millions)</b>	<b>Payments</b>	<b>Financial</b>	<b>Other</b>	<b>Total</b>
<b>Total revenue:</b>				
2014	\$ 686	\$ 588	\$ (11)	\$ 1,263
2013	631	580	(10)	1,201
Revenue growth	\$ 55	\$ 8	\$ (1)	\$ 62
Revenue growth percentage	9%	1%		5%
<b>Operating income:</b>				
2014	\$ 201	\$ 193	\$ (79)	\$ 315
2013	173	194	(87)	280
Operating income growth	\$ 28	\$ (1)	\$ 8	\$ 35
Operating income growth percentage	16%	(1%)		13%
<b>Operating margin:</b>				
2014	29.2%	32.8%		24.9%
2013	27.4%	33.3%		23.3%
Operating margin growth <sup>(1)</sup>	1.8%	(0.5%)		1.6%

**Nine Months Ended September 30,  
Corporate  
and  
Other**

<b>(In millions)</b>	<b>Payments</b>	<b>Financial</b>	<b>Other</b>	<b>Total</b>
<b>Total revenue:</b>				
2014	\$ 2,028	\$ 1,758	\$ (36)	\$ 3,750
2013	1,874	1,713	(36)	3,551
Revenue growth	\$ 154	\$ 45	\$	\$ 199
Revenue growth percentage	8%	3%		6%
<b>Operating income:</b>				
2014	\$ 566	\$ 581	\$ (254)	\$ 893
2013	518	541	(295)	764
Operating income growth	\$ 48	\$ 40	\$ 41	\$ 129
Operating income growth percentage	9%	7%		17%
<b>Operating margin:</b>				
2014	27.9%	33.0%		23.8%
2013	27.6%	31.6%		21.5%
Operating margin growth <sup>(1)</sup>	0.3%	1.4%		2.3%

<sup>(1)</sup> Represents the percentage point growth or decline in operating margin.

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**Table of Contents***Total Revenue*

Total revenue increased \$62 million, or 5%, in the third quarter of 2014 compared to 2013 and increased \$199 million, or 6%, in the first nine months of 2014 compared to 2013, driven by both our Payments and Financial segments.

Revenue in our Payments segment increased \$55 million, or 9%, and \$154 million, or 8%, during the third quarter and first nine months of 2014, respectively, compared to 2013. Payments segment revenue growth was primarily driven by our recurring revenue businesses as processing and services revenue increased \$40 million, or 8%, and \$102 million, or 7%, in the third quarter and first nine months of 2014, respectively, over the prior year periods. This growth was due to new clients and increased transaction volumes from existing clients in our card services and bill payment businesses, as well as in our digital channels business, which includes our online and mobile banking solutions. Higher product revenue from increased volumes in our output solutions business, a portion of which is postage pass-through revenue that is included in both product revenue and cost of product, also contributed to overall segment revenue growth during the third quarter and first nine months of 2014.

Revenue in our Financial segment increased \$8 million, or 1%, and \$45 million, or 3% during the third quarter and first nine months of 2014, respectively, compared to 2013. Increased processing and services revenue in our account processing and lending businesses, including higher contract termination fee revenue, favorably impacted segment revenue growth in both the third quarter and first nine months of 2014. This growth was partially offset by a revenue decline in our international business due to the completion of several client implementations in the first nine months of 2013.

*Total Expenses*

Total expenses increased \$27 million and \$70 million, respectively, or 3%, in each of the third quarter and first nine months of 2014 compared to 2013. Total expenses as a percentage of total revenue decreased 160 basis points from 76.7% in the third quarter of 2013 to 75.1% in the third quarter of 2014 and decreased 230 basis points from 78.5% in the first nine months of 2013 to 76.2% in the first nine months of 2014. The decrease in total expenses as a percentage of revenue in 2014 was primarily due to higher merger and integration expenses incurred in 2013 resulting from the Open Solutions acquisition, which negatively impacted our operating margins by approximately 90 basis points and 160 basis points in the third quarter and first nine months of 2013, respectively.

Cost of processing and services as a percentage of processing and services revenue decreased to 50.5% in the third quarter of 2014 as compared to 51.2% in the third quarter of 2013 and to 51.3% in the first nine months of 2014 as compared to 52.2% in the first nine months of 2013. Cost of processing and services as a percentage of revenue was favorably impacted by increased operating leverage in our recurring revenue businesses.

Cost of product as a percentage of product revenue in the third quarter of 2014 decreased to 84.0% from 88.6% in the third quarter of 2013. Cost of product as a percentage of product revenue for the first nine months of 2014 was 85.2% as compared to 92.2% in the first nine months of 2013. The decrease in cost of product as a percentage of product revenue in the third quarter and first nine months of 2014 was primarily due to higher merger and integration expenses incurred in 2013 resulting from the Open Solutions acquisition, including a \$30 million non-cash impairment charge in the first quarter of 2013 related to the replacement of our Acumen® account processing system with DNA, an Open Solutions account processing system.

Selling, general and administrative expenses as a percentage of total revenue was 19.2% in the third quarter of 2014 compared to 19.7% in the third quarter of 2013 and was 19.4% in the first nine months of 2014 compared to 20.0% in the first nine months of 2013. The decrease in selling, general and administrative expense as a percentage of total

revenue in both the third quarter and first nine months of 2014 was primarily due to higher merger and integration expenses in 2013 attributed to our acquisition of Open Solutions.

*Operating Income and Operating Margin*

Total operating income increased \$35 million, or 13%, in the third quarter of 2014 compared to the third quarter of 2013, and increased \$129 million, or 17%, in the first nine months of 2014 compared to 2013. Our total operating margin increased 160 basis points to 24.9% in the third quarter of 2014 compared to the third quarter of 2013 and increased 230 basis points to 23.8% in the first nine months of 2014 compared to the same period in 2013. Operating income and operating margin were positively impacted in 2014 primarily by scale efficiencies and lower merger and integration expenses in our Corporate and Other segment associated with the Open Solutions acquisition.

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Operating income in our Payments segment increased \$28 million, or 16%, and \$48 million, or 9%, in the third quarter and first nine months of 2014, respectively, as compared to 2013. Operating margin increased 180 basis points to 29.2% in the third quarter of 2014 and 30 basis points to 27.9% in the first nine months of 2014, as compared to the 2013 respective periods. The increases in operating income and margin in 2014 were primarily due to revenue growth and scale efficiencies in our card services, bill payment, digital channels and output solutions businesses, partially offset by increased postage pass-through costs in our output solutions business, which are included in both revenue and expenses. Additionally, Payments segment operating margin was negatively impacted by increased expenses associated with investments in our biller solutions business during the first nine months of 2014.

Operating income in our Financial segment decreased \$1 million, or 1%, and operating margin decreased 50 basis points to 32.8% in the third quarter of 2014 as compared to 2013. In the first nine months of 2014, operating income in the Financial segment increased \$40 million, or 7%, and operating margin increased 140 basis points to 33.0% as compared to the first nine months of 2013. Operating income and operating margin in 2014 were positively impacted by scale efficiencies, operational effectiveness initiatives, including Open Solutions synergies, and higher contract termination fee revenue in our account processing businesses, and negatively impacted by lower revenue within our international business due to the completion of several client implementations in the first nine months of 2013.

*Interest Expense*

Interest expense was consistent in both the third quarter and first nine months of 2014 as compared to the respective periods in 2013. A decline in average outstanding debt in 2014 was offset by slightly higher variable interest rates as compared to 2013.

*Income Tax Provision*

Our effective income tax rates for continuing operations were 44.0% and 37.2% in the third quarter and first nine months of 2014, respectively, and were 33.1% and 34.1% in the third quarter and first nine months of 2013, respectively. The higher effective tax rate in 2014 was primarily due to the income tax expense of \$32 million in the third quarter associated with our share of a gain on the sale of a subsidiary business by our unconsolidated affiliate, StoneRiver Group, L.P. ( StoneRiver), partially reduced by increased deductions resulting from federal tax planning initiatives and the favorable resolution of tax matters.

*Income from Investment in Unconsolidated Affiliate*

Our share of StoneRiver's net income, a joint venture in which we own a 49% interest, was \$85 million and \$1 million in the third quarter of 2014 and 2013, respectively, and \$89 million and \$7 million in the nine months ended September 30, 2014 and 2013, respectively. The increases in income in 2014 were due to our \$85 million share of a gain on the sale of a subsidiary business at StoneRiver in the third quarter of 2014.

*Net Income Per Share Diluted from Continuing Operations*

Net income per share-diluted from continuing operations was \$0.95 and \$0.61 in the third quarter of 2014 and 2013, respectively, and was \$2.25 and \$1.61 in the first nine months of 2014 and 2013, respectively. Net income per share-diluted from continuing operations was favorably impacted in the third quarter and first nine months of 2014 by \$0.21 per share and \$0.20 per share, respectively, from our share of the gain on the sale of a subsidiary business at StoneRiver. Amortization of acquisition-related intangible assets reduced net income per share-diluted from continuing operations by \$0.13 per share in both the third quarter of 2014 and 2013, and \$0.39 per share and \$0.38 per share in the first nine months of 2014 and 2013, respectively. In addition, net income per share-diluted was negatively



impacted by merger and integration costs in the third quarter and first nine months of 2013 by \$0.03 per share and \$0.17 per share, respectively, due to the acquisition of Open Solutions.

**Table of Contents*****Liquidity and Capital Resources******General***

Our primary liquidity needs are: (i) to fund normal operating expenses; (ii) to meet the interest and principal requirements of our outstanding indebtedness; and (iii) to fund capital expenditures and operating lease payments. We believe these needs will be satisfied using cash flow generated by our operations, our cash and cash equivalents of \$409 million at September 30, 2014 and available borrowings under our revolving credit facility. The following table presents our operating cash flow and capital expenditure amounts for the nine months ended September 30, 2014 and 2013, respectively.

(In millions)	Nine Months Ended September 30,		Increase (Decrease)	
	2014	2013	\$	%
Income from continuing operations	\$ 573	\$ 430	\$ 143	
Depreciation and amortization	300	301	(1)	
Share-based compensation	37	37		
Deferred income taxes	(11)	(11)		
Income from investment in unconsolidated affiliate	(89)	(7)	(82)	
Dividends from unconsolidated affiliate	108	6	102	
Non-cash impairment charge		30	(30)	
Net changes in working capital and other	42	(105)	147	
<b>Operating cash flow</b>	<b>\$ 960</b>	<b>\$ 681</b>	<b>\$ 279</b>	<b>41%</b>
<b>Capital expenditures</b>	<b>\$ 225</b>	<b>\$ 171</b>	<b>\$ 54</b>	<b>32%</b>

Our net cash provided by operating activities, or operating cash flow, was \$960 million in the first nine months of 2014, an increase of 41% compared with \$681 million in 2013. This increase in the first nine months of 2014 was primarily due to increased earnings, favorable working capital changes and cash dividends received from our StoneRiver joint venture, representing returns on our investment. Working capital was favorably impacted in 2014 by the timing of accrued expenses, including net tax payments, and was negatively impacted in 2013 by payments related to merger and integration costs and assumed liabilities resulting from the acquisition of Open Solutions. Our current policy is to use our operating cash flow primarily to repay debt and fund capital expenditures, acquisitions and share repurchases, rather than to pay dividends. Our capital expenditures were approximately 6% and 5% of our total revenue in the first nine months of 2014 and 2013, respectively.

During the first nine months of 2014 and 2013, we received cash dividends of \$108 million and \$122 million, respectively, from our StoneRiver joint venture. The portions of these dividends that represented returns on our investment, \$108 million in 2014 and \$6 million in 2013, are reported in cash flows from operating activities. Additionally, we purchased \$785 million and \$455 million of our common stock during the first nine months of 2014 and 2013, respectively. As of September 30, 2014, we had approximately 5.2 million shares remaining under our current share repurchase authorization. Shares repurchased are generally held for issuance in connection with our equity plans.



**Table of Contents***Indebtedness*

<b>(In millions)</b>	<b>September 30, 2014</b>	<b>December 31, 2013</b>
Term loan	\$ 900	\$ 900
3.125% senior notes due 2015	300	300
3.125% senior notes due 2016	600	600
6.8% senior notes due 2017	500	500
4.625% senior notes due 2020	449	449
4.75% senior notes due 2021	399	399
3.5% senior notes due 2022	697	697
Revolving credit facility		
Other borrowings	3	3
 Total debt (including current maturities)	 \$ 3,848	 \$ 3,848

At September 30, 2014, our debt consisted primarily of \$2.95 billion of senior notes and \$900 million of term loan borrowings. Interest on our senior notes is paid semi-annually. During the first nine months of 2014, we were in compliance with all financial debt covenants.

*Variable Rate Debt*

We maintain a \$900 million term loan and a \$2.0 billion revolving credit agreement with a syndicate of banks. Both the term loan and outstanding borrowings under the revolving credit facility bear interest at a variable rate based on LIBOR or the bank's base rate, plus a specified margin based on our long-term debt rating in effect from time to time. Scheduled principal payments on the term loan of \$90 million are due on the last business day of December of each year, commencing on December 31, 2014, with the remaining principal balance of \$540 million due at maturity in October 2018. There are no significant commitment fees and no compensating balance requirements on the revolving credit facility, which expires on October 25, 2018. The term loan and revolving credit facility contain various, substantially similar restrictions and covenants that require us, among other things, to (i) limit our consolidated indebtedness as of the end of each fiscal quarter to no more than three and one-half times consolidated net earnings before interest, taxes, depreciation and amortization and certain other adjustments during the period of four fiscal quarters then ended, and (ii) maintain consolidated net earnings before interest, taxes, depreciation and amortization and certain other adjustments of at least three times consolidated interest expense as of the end of each fiscal quarter for the period of four fiscal quarters then ended. As of September 30, 2014, there were no borrowings outstanding under the revolving credit facility, and the weighted average variable interest rate on the term loan borrowings was 1.4%.

*Other*

Access to capital markets impacts our cost of capital, our ability to refinance maturing debt and our ability to fund future acquisitions. Our ability to access capital on favorable terms depends on a number of factors, including general market conditions, interest rates, credit ratings on our debt securities, perception of our potential future earnings and the market price of our common stock. As of September 30, 2014, we had a corporate credit rating of Baa2 with a stable outlook from Moody's Investors Service, Inc. and BBB with a stable outlook from Standard & Poor's Ratings Services on our senior unsecured debt securities.

**ITEM 3. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK**

The quantitative and qualitative disclosures about market risk required by this item are incorporated by reference to Item 7A of our Annual Report on Form 10-K for the year ended December 31, 2013 and have not materially changed since December 31, 2013.

**Table of Contents****ITEM 4. CONTROLS AND PROCEDURES***Evaluation of disclosure controls and procedures*

As required by Rule 13a-15(b) under the Securities Exchange Act of 1934 (the Exchange Act), our management, with the participation of our chief executive officer and chief financial officer, evaluated the design and operation of our disclosure controls and procedures (as defined in Rules 13a-15(e) and 15d-15(e) under the Exchange Act). Based on this evaluation, our chief executive officer and chief financial officer concluded that our disclosure controls and procedures were effective as of September 30, 2014.

*Changes in internal control over financial reporting*

During the quarter ended September 30, 2014, we continued to implement a billing module within our SAP enterprise resource planning (ERP) system, which we expect to further integrate our systems and improve the overall efficiency of our billing and collection processes. We expect the implementation of this module to continue in phases over the remainder of the year, which we believe will reduce implementation risk. The design and documentation of our internal control processes and procedures related to billing will be appropriately modified to supplement existing internal controls over financial reporting. As with any new technology, this module, and the internal controls over financial reporting included in the related processes, will be tested for effectiveness prior to and concurrent with the implementation. We believe the implementation of the billing module within our ERP system will further strengthen the related internal controls due to enhanced automation and integration of processes. There were no other changes in internal control over financial reporting that occurred during the quarter ended September 30, 2014 that have materially affected, or are reasonably likely to materially affect, our internal control over financial reporting.

**PART II. OTHER INFORMATION****ITEM 1. LEGAL PROCEEDINGS**

In the normal course of business, we and our subsidiaries are named as defendants in lawsuits in which claims are asserted against us. In the opinion of management, the liabilities, if any, which may ultimately result from such lawsuits are not expected to have a material adverse effect on our financial statements.

**ITEM 2. UNREGISTERED SALES OF EQUITY SECURITIES AND USE OF PROCEEDS**

The table below sets forth information with respect to purchases made by or on behalf of the company or any affiliated purchaser (as defined in Rule 10b-18(a)(3) under the Exchange Act) of shares of our common stock during the quarter ended September 30, 2014:

Period	Total Number of Shares Purchased	Average Price Paid per Share	Total Number of Shares Purchased as Part of Publicly Announced Plans or Programs (1)	Maximum Number of Shares that May Yet Be Purchased Under the Plans or Programs (1)

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July 1-31, 2014				9,441,000
August 1-31, 2014	3,000,000	\$ 62.91	3,000,000	6,441,000
September 1-30, 2014	1,251,000	64.98	1,251,000	5,190,000
Total	4,251,000		4,251,000	

- (1) On August 5, 2013, our board of directors authorized the purchase of up to 20.0 million shares of our common stock. This authorization does not expire.

**ITEM 6. EXHIBITS**

The exhibits listed in the accompanying exhibit index are filed as part of this Quarterly Report on Form 10-Q.

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**SIGNATURES**

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

**FISERV, INC.**

By: /s/ Thomas J. Hirsch  
Thomas J. Hirsch

Executive Vice President,

Chief Financial Officer,

Treasurer and Assistant Secretary

Date: October 29, 2014



**Table of Contents****Exhibit Index**

<b>Exhibit Number</b>	<b>Exhibit Description</b>
31.1	Certification of the Chief Executive Officer, dated October 29, 2014
31.2	Certification of the Chief Financial Officer, dated October 29, 2014
32	Certification of the Chief Executive Officer and Chief Financial Officer, dated October 29, 2014
101.INS*	XBRL Instance Document
101.SCH*	XBRL Taxonomy Extension Schema Document
101.CAL*	XBRL Taxonomy Extension Calculation Linkbase Document
101.DEF*	XBRL Taxonomy Extension Definition Linkbase Document
101.LAB*	XBRL Taxonomy Extension Label Linkbase Document
101.PRE*	XBRL Taxonomy Extension Presentation Linkbase Document

\* Filed with this quarterly report on Form 10-Q are the following documents formatted in XBRL (Extensible Business Reporting Language): (i) the Consolidated Statements of Income for the three and nine months ended September 30, 2014 and 2013, (ii) the Consolidated Statements of Comprehensive Income for the three and nine months ended September 30, 2014 and 2013, (iii) the Consolidated Balance Sheets at September 30, 2014 and December 31, 2013, (iv) the Consolidated Statements of Cash Flows for the nine months ended September 30, 2014 and 2013, and (v) Notes to Consolidated Financial Statements.